



Open Position

White Systems Field Service Engineer - Location New York

Basic Function: Responsible for maintaining and repairing SencorpWhite material and handling equipment installed in New York City. Must be able to troubleshoot and problem solve. Must be customer-focused and project a professional image for SencorpWhite. Excellent mechanical, electrical, and computer skills are required.

About SencorpWhite: SencorpWhite is an industry-leading designer and manufacturer of advanced logistic systems, thermoformers, sealing machines, and inventory management software. We offer customized solutions with in-house engineering, design and manufacturing capabilities, on-site maintenance, and service with field service engineers located throughout the United States.

Primary Duties and Responsibilities:

- Analyzes machine malfunctions and troubleshoots solutions on site and remotely.
- Repairs mechanical and electrical machine failures on site.
- Recommends parts and/or additional service, as necessary.
- Documents all service calls and updates Salesforce.com records.
- Adheres to safety procedures, and report any safety issues, including “near misses” and accidents as soon as possible.
- Submits accurate, complete travel expense accounts within 5 days of completion of business trip.
- Follows up with customer to ensure complete satisfaction.
- Responsible for maintenance and upkeep of the company vehicle and equipment.
- Able to read and comprehend both mechanical and electrical blueprints and discern wire colors.
- Vaccinations may be required by some customer sites.
- Regular overtime required to meet customer needs.
- Performs other duties as assigned by supervisor.
- Serves as back up to other positions to cover vacations and other absences.

PHYSICAL REQUIREMENTS OF POSITION:

- Extensive bending and lifting is required.
- Must be able to install motors, which can weigh up to 125 lbs.
- Must be able to work in an elevated location with a safety harness.
- Must be able to work in enclosed space.
- Must be able to drive long distances and still be able to perform the required duties.
- Travel expected 50-75%
- This is a remote position.

Education and Experience:

- High school diploma, technical school, trade school or military school.
- Mechanical and electronic trouble-shooting experience.

To Apply: [Click Here](#)

\$500 Referral Reward for this Position