



Open Position

Sencorp Field Service Engineer

Basic Function: Responsible for servicing Sencorp thermoforming equipment on-site or remotely for SencorpWhite customers. Must be able to troubleshoot and problem solve. Excellent mechanical, electrical, and PLC controls skills are required.

Primary Duties and Responsibilities:

- Analyzes machine malfunctions and troubleshoots solutions on site and remotely.
- Repairs mechanical and electrical machine failures on site.
- Documents all service calls and updates Salesforce.com records.
- Troubleshoots various types of PLC's by testing, installing, and debugging programs.
- Loads and debugs servo controller programs.
- Tests and debugs wiring and controls on all types of Sencorp products.
- Recommends parts and/or additional service, as necessary.
- Provides training at customers' sites.
- Submits accurate, complete travel expense accounts within 5 days of completion of business trip.
- Follows up with customer to ensure complete satisfaction.

Job Requirements and Qualifications:

- Able to read and comprehend both mechanical and electrical blueprints and discern wire colors.
- Able to understand and change PLC ladder logic and be proficient with both Windows and DOS-based computer programs.
- Vaccinations may be required by some customer sites.
- Regular overtime required to meet customer needs.
- Performs other duties as assigned by supervisor.

Physical Requirements:

- Manual dexterity sufficient to effectively use hand tools.
- Visual acuity to interact with computer terminal, mechanical design prints and written instructions.
- Tolerance to eye and upper/lower body strain associated with extended periods working with machinery and standing/walking.
- Mobility to climb stairs and ladders.
- Ability to periodically lift to 35 lbs.
- Ability to work in an elevated location with a safety harness. Ability to work in enclosed space.
- Ability to travel on a regular basis on relatively short notice. Travel expected 50%

Education and Experience:

- Engineering degree, or equivalent experience required.
- Electrical wiring experience required.
- PLC controls experience required.
- Capital equipment service technician experience desired.

To Apply: [Click Here](#). **\$500 Referral Reward for this position.**